

10Gbps Symmetric - 10G Ethernet

Service Description:	10G Ethernet Internet - 10000/10000 Mbps	Inclusions:	Unlimited Data
Minimum Monthly Charge:	\$699.00 inc GST	Maximum Monthly Charge:	\$699.00 inc GST
Early Termination Fee:	See contract terms below	Minimum Term:	Options available
Dedicated fibre with symmetric 10Gbps speeds			

Pricing (All inc GST)

Monthly Charge	\$699.00/month
Setup Fee	\$0
Minimum Total Cost	\$699.00

Contract Terms & Early Termination

Month-to-Month	Setup: \$1999.00
12 Month	Setup: \$999.00
24 Month	Setup: \$0

Early Termination Fee: If you cancel a fixed-term contract early, the fee is calculated as: (Remaining months) x \$50. Month-to-month: No termination fee.

Speed Information

Max Download	10000 Mbps
Max Upload	10000 Mbps
Typical Busy Period (7-11pm)	10,000 Mbps

Dedicated 10G connection. Actual speeds depend on your equipment.

Included Features

- ✓ Symmetric 10Gbps speeds
- ✓ Unlimited data
- ✓ 99.9% uptime SLA
- ✓ 24/7 priority support
- ✓ Static IP addresses
- ✓ FibreconX network

Conditions & Limitations

- Service subject to availability at your address
- Requires 10G-capable networking equipment
- Available in select Sydney metro areas only
- Subject to Fair Use Policy and Acceptable Use Policy
- Prices may change with 30 days notice

Supported NBN Technologies

ethernet

Not all speeds available on all technology types.

Customer Service

Phone	1300 798 718
Email	support@hyperconnect.au
Hours	Monday to Friday, 9am - 5pm AEST
Portal	konnect.thecore.net.au

Complaints & Disputes

Step 1: Contact us via phone or email above. We aim to resolve complaints within 10 business days.

Step 2: If unresolved, contact the Telecommunications Industry Ombudsman.

TIO: 1800 062 058 | www.tio.com.au

Service Provider

Provider	Real World Technology Solutions Pty Ltd
ABN	74 101 234 664
Address	2 Eden Park Drive, Macquarie Park NSW 2113

Learn more about broadband: For information about broadband services, speeds, and choosing the right plan, visit the Communications Alliance Broadband Education Package at www.commsalliance.com.au/BEP